

EX PARTE OR LATE FILED



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FEB 5 1997
CITY OF DALLAS
FEDERAL REC

February 4, 1997

Mr. William F. Caton
Secretary
Federal Communications Commission
1919 M Street, N.W., Room 222
Washington, D.C. 20554

By Federal Express

Re: In the Matter of Use of N11 Codes and Other Abbreviated Dialing Arrangements, Request of the Department of Justice that 311 Be Reserved for Community Use for Non-Emergency Police Telephone Calls, CC Docket No. 92-105

Dear Secretary Caton:

This notice of *ex parte* communications is filed in conjunction with the above referenced matter. The notice is transmitted promptly upon return of the undersigned to Dallas.

On February 3, 1997, Chief Bennie R. Click of the City of Dallas Police Department; Chief Dodd Miller of the City of Dallas Fire Department; Scott Carlson, Assistant City Attorney of the City of Dallas and Barbara T. McCall of Barbara T. McCall Associates met with the following individuals:

James Coltharp, Legal Advisor to Commissioner Quello

Commissioner Rachelle Chong and Legal Advisors Suzanne Toller and Daniel Gonzalez and Tony Dale of her staff

David Siddall, Legal Advisor to Commissioner Ness

Timothy Patterson and Tom Boasberg, Legal Advisors to Chairman Reed Hundt.

In general, adoption of an order reserving a three digit number for non-emergency local government services was urged. Implementation of the three digit system would be at the option of the local government. The City supports the proposal of Joseph Brann, Director, Office of Community Oriented Policing Services, Department of Justice.

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Letter to William F. Caton
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February 4, 1997

In particular, discussions in at least one of the offices visited included: the City of Dallas plans for implementation of a three digit number; the unlikely possible confusion over a three digit number and traditional 9-1-1 service; that implementation will relieve an overburdened 9-1-1 system; the inadequacy of a seven digit number to relieve the 9-1-1 system; that implementation of this number will facilitate better overall services and is consistent with the goals of community oriented policing; that the City of Dallas is ready to proceed; that the Texas Public Utility Commission is awaiting FCC action; financing of the system; opposition to implementation of the system and support of the local phone company.

Attached are copies of letters conveyed during each meeting along with an attachment for each letter.

Sincerely,

A handwritten signature in black ink, appearing to read "Scott Carlson". The signature is fluid and cursive, with the first name "Scott" and last name "Carlson" clearly distinguishable.

Scott Carlson
Assistant City Attorney

cc: Joseph Brann, Director, Office of Community Oriented Policing Services,
Department of Justice
Bennie R. Click, Chief, Dallas Police Department
Dodd Miller, Chief, Dallas Fire Department
Barbara T. McCall, Barbara T. McCall Associates

RECEIVED
FEB 5 1997
FEDERAL COMMUNICATIONS COMMISSION

January 31, 1997

The Honorable Rachelle Chong
Commissioner
Federal Communications Commission
1919 M Street NW - Room 844
Washington, DC 20554

Dear Commissioner Chong:

Thank you for meeting with Chief Click, Chief Miller, Scott Carlson and Barbara McCall to discuss the 311 issue. I am pleased that this matter is coming to the attention of the Federal Communications Commission and I urge you to act favorably on the petition of the Department of Justice to reserve 311 nationally for local non-emergency service.

Dallas' 911 system receives 2.3 million calls annually. Of these, approximately 70 percent are non-emergency calls. We recognize the need for an efficient and cost-effective alternative to 911. It is our belief that an easy-to-remember, three-digit non-emergency number will relieve pressure on the current 911 system.

Dallas has worked with its local telephone company to develop a technologically feasible system at a reasonable cost. The City of Dallas' non-emergency service system is ready to go and will operate 24 hours, seven days a week; take non-emergency service requests; dispatch non-emergency services and provide basic local information.

The City's local telephone company is in support of our request to the Public Utility Commission of Texas (TXPUC) to initiate this service. However, TXPUC has ruled that it will not approve the City's request for a three-digit number without FCC action.

By supporting 311, you will ease the load of non-life threatening calls to 911 and enhance service to citizens. Your support is crucial to changing the face of local government, not only in Dallas, but throughout America.

Sincerely,



Ronald Kirk
Mayor

CITY OF DALLAS

SUPPORT OF 3-1-1 NON-EMERGENCY SERVICES NUMBER

The City of Dallas urges the FCC to approve a 3-1-1 system for non-emergency local government services in conjunction with CC Docket 92-105.

In an effort to enhance 9-1-1 emergency service and non-emergency city services, Dallas plans to implement a three-digit non-emergency service similar to the 9-1-1 system.

The City's non-emergency service system is ready to operate. It will provide 24 hours, seven days a week:

- Non-Emergency Service Request
- Non-Emergency Service Dispatching
- Basic Local Information

Dallas has worked with its local telephone company to develop a technologically feasible system at a reasonable cost.

Operators are cross-trained for both 3-1-1 and 9-1-1 and will automatically switch to 9-1-1 during high volume periods, further enhancing emergency services.

The City's 9-1-1 system receives 2.3 million calls annually. Of these, approximately 70 percent are non-emergency calls. 60 percent of all calls are dispatched.

An easy-to-remember three-digit number would relieve the pressure on 9-1-1.

The Public Utility Commission of Texas (TXPUC) has ruled that it will not approve the City's request for a three-digit number without FCC action.

The City's local telephone company is willing to support the City's request to TXPUC to initiate 3-1-1 service.

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RECEIVED
FEB 5 1997
FEDERAL COMMUNICATIONS COMMISSION

January 31, 1997

The Honorable James Quello
Commissioner
Federal Communications Commission
1919 M Street NW - Room 802
Washington, DC 20554

Dear Commissioner Quello:

Thank you for meeting with Chief Click, Chief Miller, Scott Carlson and Barbara McCall to discuss the 311 issue. I am pleased that this matter is coming to the attention of the Federal Communications Commission and I urge you to act favorably on the petition of the Department of Justice to reserve 311 nationally for local non-emergency service.

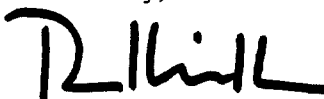
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RECEIVED
FEB 15 1997
FEDERAL COMMUNICATIONS COMMISSION

January 31, 1997

The Honorable Susan Ness
Commissioner
Federal Communications Commission
1919 M Street NW - Room 832
Washington, DC 20554

Dear Commissioner Ness:

Thank you for meeting with Chief Click, Chief Miller, Scott Carlson and Barbara McCall to discuss the 311 issue. I am pleased that this matter is coming to the attention of the Federal Communications Commission and I urge you to act favorably on the petition of the Department of Justice to reserve 311 nationally for local non-emergency service.

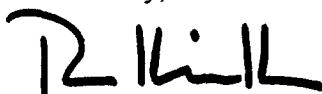
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FEDERAL COMMUNICATIONS COMMISSION

January 31, 1997

The Honorable Reed Hundt
Chairman
Federal Communications Commission
1919 M Street NW - Room 814
Washington, DC 20554

Dear Chairman Hundt:

Thank you for meeting with Chief Click, Chief Miller, Scott Carlson and Barbara McCall to discuss the 311 issue. I am pleased that this matter is coming to the attention of the Federal Communications Commission and I urge you to act favorably on the petition of the Department of Justice to reserve 311 nationally for local non-emergency service.

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